HONO

HR Processes Automation for Retail Giant with a Customized Future-Ready HR System

Spencer's Case Study



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spencer's

Spencer's Retail Limited is one of India's leading multi-format retailer providing a wide range of product categories such as food, personal care, fashion, home essentials, electrical and electronics. Today, Spencer's runs 160 stores in over 38 cities PAN India.





Challenges HONO solution

Rigidity in architecture in current legacy system

HR team's bandwidth was compromised in doing a lot of transactional work & manual intervention

Lengthy processing time

Lack of real time, detailed, accurate analytics

100% mobile adoption using an enterprise software with consumer-app design sensibilities designed for mobile first

Real time data & reporting with rich analytics

Reconciling a variegated workforce

Flexibility of custom workflows

Robust tech architecture

100% employee & manager self-service

Centrally processed paperless payroll

Increased HR team's bandwidth



CEO Enabled HR to become a critical contributor to business goals

Empowered the team by digitizing all HR processes

Brought the entire workforce on a unified platform & increased HR bandwidth for critical business tasks

Centralized data made processes smooth and saved HR bandwidth to drive employee engagement and productivity

Aligned several technical systems allowing for seamless processes

Empowered employees with intuitive system, ease of mobile, and org-wide connection



Reach Us:

connect@hono.ai +91 124 4767400







